



meres & mosses
housing association



south shropshire
housing association

Tenants Portal Login Guide

The SSHA/MMHA tenants portal allows you to see your rent statement, report a repair and see the progress of repairs that you have already reported.

To Register:

Go to: <http://www.shropshirehousing.org.uk/tenantportal>

Please note: you need to accept the cookies at the bottom of the page to be able to register



Enter keywords

Home **Tenants** Developments Support Services Find a Home Community News & Events Publications Vacancies Contact us

Now viewing: Home > Tenants > Tenants Portal Login

<p>Tenants</p> <ul style="list-style-type: none"> Rent & Payments → Welfare Reforms → Your Home → Repairs and Maintenance → Aids and Adaptations → Your Neighbourhood → Tenants Portal Login Password reset → 	<p>Login Details</p> <p>Login details</p> <p>Username <input type="text"/></p> <p>Password <input type="password"/></p> <p>Log in</p> <p>Tenant Details</p> <p>Details</p> <p>Postcode <input type="text"/> (Please enter in Uppercase)</p> <p>DOB (dd/mm/yyyy) <input type="text"/></p> <p>Tenant Number <input type="text"/></p> <p>Register</p>	<p>Forgot Password?</p> <p>If you have forgotten your password, please click here.</p>	<p>Tenant Portal</p> <p>Login to see your:</p> <ul style="list-style-type: none"> Tenancy details Rent account balance <p>You can also see recent and outstanding repairs for your home and report a non-emergency repair</p> <p>for help on registering your account, please see the</p> <p> Tenants Portal Login Guide</p>
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You will need to fill in your postcode (in capitals), Date of Birth and tenant number (lower case) which can be found on your rent statement.

- Tenants
- Rent & Payments →
- Welfare Reforms →
- Your Home →
- Repairs and Maintenance →
- Aids and Adaptations →
- Your Neighbourhood →
- Tenants Portal Login**
- Password reset →

Login Details

Login details

Username

Password

Log in

Forgot Password?

If you have forgotten your password, please click here.

Tenant Details

Personal details

Email address

Username

Password (Must contain a mixture of upper case and lower case letters and at least one of the following non alphanumeric characters: 0-9 or " ! ' \$ % ^ & *)

Confirm password

Save

Tenant Portal

Login to see your:
Tenancy details
Rent account balance
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for help on registering your account, please see the [Tenants Portal Login Guide](#)

You will then be asked to enter your email address, choose a username and password. The password must contain a mixture of upper case and lower case letters, and at least one non-letter character, e.g. a number or a special character.

When you click the 'SAVE' button, you will receive an email to verify your email address. We also receive an email to say that you have registered, and we verify that your details are correct against our records. This may take up to 24 hours, longer at weekends.

The next time you visit the tenants portal, you will be able to login and see the information we hold about you, report a repair and view your rent account.



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Log in

Tenant Details

Details

Postcode (Please enter in Uppercase)

DOB (dd/mm/yyyy)

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Tel: 0300 303 1190 Email: info@shropshirehousing.org.uk

